

Valued Clients,

The health of our staff and clients are of utmost importance to us. In order to keep everyone happy and healthy, we have implemented new protocol to help eradicate the spread of COVID-19.

We now require you to do the following:

- Please show up **ALONE** to your appointment. No friends or family will be permitted.
- Please ring the doorbell <u>at the time of your appointment</u> to gain entrance to the shop. Due to social distancing, as we are now unable to accommodate early arrivals in the waiting area. Please wait in your vehicle, visit our neighbor across the street Rite of Ritual (do not park in their parking lot, or you will be towed) or head down to Rosso Coffee Roasters, located one block west of the shop on the corner of 17th Ave and 1st Street.
- All clients are **required to be wearing a mask** upon entrance to the shop, and for the duration of your appointment. If you do not have a mask, one will be provided to you.
- After you ascend the stairs, please remove your footwear, and wait on the marker for a staff member.
- A staff member will take a quick contactless temperature scan, then ask you to wash your hands before you can proceed into the reception area to wait for your artist. Please fill out the release form if you have not submitted one online prior to your appointment.
- Please limit the amount of personal belongings you bring to your appointment. Your belongings will be contained in a sanitized bin located at your artists' station.
- Clients are no longer permitted to walk around the shop during breaks. Please stay within your artists' area unless approved by your artist.
- Be sure to arrive with a full stomach prior to your appointment to avoid feeling light-headed, and bring a snack for your appointment. We no longer have an eating area, or able to order food in for clients.
- We are still <u>CASH ONLY</u> please come prepared to pay with cash, as the Casino remains closed so there is no access to their ATM's. The closest ATM's are located on 12th Ave (RBC located next to Sunterra Market) or on 4th Street (RBC and TD).

You can be rest assured that we have always been extremely diligent in hygiene, sterilization, and disinfecting procedures. Our artists have all familiarized themselves with COVID-19 protocol and ways to help keep themselves and clients safe.

We shall continue to disinfect and sterilize surfaces, and conduct frequent cleaning of all common areas throughout the day.

Just like the clients, the artists will not be permitted to enter the waiting area if they are feeling unwell or show any symptoms of COVID-19. It is now be mandatory for artists to be wearing masks or the appropriate personal protective equipment while they are tattooing or cannot maintain social distancing.

Thank you for your patience and support. We know these changes are not optimal for everyone, but if we all do our part hopefully we can get back to normal sooner than later! If you have any questions or concerns, please email the shop bushido.tattoo@gmail.com

